

MOTION BY SUPERVISOR MARK RIDLEY-THOMAS

APRIL 28, 2015

Tracking Success Across All Urgent Care Centers

Psychiatric Urgent Care Centers help avert mental health crisis and play a critical role in Los Angeles County's (County) diversion efforts. As the County expands its urgent care center network with SB82 and other funds, it is critical that it collect standardized data so trends can be more easily analyzed.

I THEREFORE MOVE THAT THE BOARD OF SUPERVISORS:

Direct the Interim Chief Executive Officer (CEO) and the Directors of the Departments of Mental Health and Health Services to collect standardized and uniform data across all the County psychiatric urgent care centers on a monthly basis. This uniform and standardized data should include information on:

- a) Patient demographics (ethnicity and age);
- b) Census;
- c) Acuity, including 5150 admits;

- MORE -

MOTION

SOLIS _____

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ANTONOVICH _____

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APRIL 28, 2015
PAGE 2

- d) Source of patient referral;
- e) Numbers hospitalized and re-hospitalized;
- f) Numbers conserved;
- g) Numbers returning to urgent care centers;
- h) Services provided;
- i) Average length of stay;
- j) Number of homeless clients;
- k) Payor Mix;
- l) Workload; and
- m) Budget.

The CEO shall report back to the Board of Supervisors within 30 days with the proposed report format for review and approval.

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(YV)